

Local Lifting and Weak Expectations

Lecture 3: Everything, Everywhere, All at Once

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Where we left off...

Theorem (Kirchberg)

For any free group $\mathbb{F}$ and Hilbert space $\mathcal{H}$,

$$C^*(\mathbb{F}) \otimes_{\min} B(\mathcal{H}) = C^*(\mathbb{F}) \otimes_{\max} B(\mathcal{H}).$$

Big Ideas

Restrict to ℓ^2 and $\mathbb{F}_n$, $n < \infty$ with generators $U_0 = 1, U_1, \dots, U_n$.

Want: $\text{id}_{C^*(\mathbb{F}_n) \odot B(\ell^2)}$ to extend to a $*$ -homomorphism
 $C^*(\mathbb{F}_n) \otimes_{\min} B(\ell^2) \rightarrow C^*(\mathbb{F}_n) \otimes_{\max} B(\ell^2)$.

Set $X_n = \text{span}\{U_0, \dots, U_n\}$.

By Pisier's Linearization Trick, it suffices to extend $\text{id}_{X_n \odot B(\ell^2)}$ to a cc map

$$X_n \otimes_{\min} B(\ell^2) \rightarrow C^*(\mathbb{F}_n) \otimes_{\max} B(\ell^2).$$

The main work is showing $\text{id}_{X_n \odot B(\ell^2)}$ is contractive.

Key Tool

For operator spaces X, Y we have

$$\begin{array}{ccc} X^* \otimes_{\min} Y & \xrightarrow{\text{isometric}} & \text{CB}(X, Y) \\ \sum \varphi_k \otimes y_k & & [x \mapsto \sum \varphi_k(x)y_k] \end{array}$$

$X_n = \text{span}\{U_0, \dots, U_n\} \cong \ell_{n+1}^1 \cong (\ell_{n+1}^\infty)^*$ as operator spaces, so

$$\begin{array}{ccc} X_n \otimes_{\min} B(\ell^2) & \xrightarrow[\cong]{\text{isometric}} & \text{CB}(\ell_{n+1}^\infty, B(\ell^2)) \\ z = \sum U_k \otimes x_k & & T_z((\alpha_k)_{k=0}^\infty) = \sum \alpha_k x_k \end{array}$$

Kirchberg's Tensor Characterization of WEP/LLP

Theorem (Kirchberg)

Let A and B be C^ -algebras. Then*

- 1. A has the LLP $\iff A \otimes_{\max} B(\ell^2) = A \otimes_{\min} B(\ell^2)$,*
- 2. B has the WEP $\iff C^*(\mathbb{F}_\infty) \otimes_{\max} B = C^*(\mathbb{F}_\infty) \otimes_{\min} B$, and*
- 3. A has the LLP and B has the WEP $\Rightarrow A \otimes_{\max} B = A \otimes_{\min} B$.*

One can replace ℓ^2 with any infinite-dimensional Hilbert space and $\mathbb{F}_\infty$ with any non-abelian free group.

Proof of (2)

Recall: A has WEP iff for some embedding $A \subseteq B(\mathcal{H})$

$$A \otimes_{\max} C^*(\mathbb{F}_{\infty}) \subseteq B(\mathcal{H}) \otimes_{\max} C^*(\mathbb{F}_{\infty})$$

Effros-Haagerup Lifting Theorem

For a C^* -algebra B and $J \triangleleft B$, TFAE

1. The following sequence is exact for any C^* -algebra C

$$0 \rightarrow C \otimes_{\min} J \rightarrow C \otimes_{\min} B \rightarrow C \otimes_{\min} B/J \rightarrow 0.$$

2. The following sequence is exact for some/any ∞ -dim $\mathcal{H}$

$$0 \rightarrow B(\mathcal{H}) \otimes_{\min} J \rightarrow B(\mathcal{H}) \otimes_{\min} B \rightarrow B(\mathcal{H}) \otimes_{\min} B/J \rightarrow 0.$$

3. $\text{id}_{B/J}$ is locally liftable.

Theorem (Kirchberg)

For a unital C^* -algebra A , TFAE

1. A has the LLP.
2. $A \otimes_{\min} B(\mathcal{H}) = A \otimes_{\max} B(\mathcal{H})$ for some/any ∞ -dim $\mathcal{H}$.

Let $C^*(\mathbb{F}) \triangleright J$ such that $A \cong C^*(\mathbb{F})/J$ and $\mathcal{H}$ a Hilbert space.

Lemma

The following sequence is exact

$$0 \rightarrow B(\mathcal{H}) \otimes_{\min} J \rightarrow B(\mathcal{H}) \otimes_{\min} C^*(\mathbb{F}) \rightarrow B(\mathcal{H}) \otimes_{\max} A \rightarrow 0.$$

Recall: A has the LLP iff $\text{id}_{C^*(\mathbb{F})/J}$ locally lifts.

Theorem (Kirchberg's Tensor Characterization of WEP/LLP)

Let A and B be C^ -algebras. Then*

- 1. A has the LLP $\iff A \otimes_{\max} B(\ell^2) = A \otimes_{\min} B(\ell^2)$,*
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- 3. A has the LLP and B has the WEP $\Rightarrow A \otimes_{\max} B = A \otimes_{\min} B$.*

One can replace ℓ^2 with any infinite-dimensional Hilbert space and $\mathbb{F}_\infty$ with any non-abelian free group.

Theorem (Junge–Pisier)

If $\mathcal{H}$ is infinite-dimensional, then $B(\mathcal{H})$ does not have the LLP.

Corollary

If $A \subseteq B$ rwi, then A has the LLP, resp. WEP, if B does.

Recall: If $A \subseteq B$ rwi, then for any C^* -algebra C ,
 $B \otimes_{\max} C = B \otimes_{\min} C \implies A \otimes_{\max} C = A \otimes_{\min} C.$

Corollary

QWEP also passes to rwi subalgebras.

Corollary

*If A^{**} has LLP/(Q)WEP, then so does A .*

Kirchberg's Conjectures

Between QWEP and CEP

Connes' Embedding Problem

In his 1976 article, *Classification of injective factors. Cases II_1 , II_∞ , III_λ , $\lambda \neq 1$* , Connes says the following in the middle of the proof of Theorem 5.1:

...We now construct an approximate embedding of N in $\mathcal{R}$. Apparently such an imbedding ought to exist for all II_1 -factors because it does for the regular representation of free groups...

This is now known as **Connes' Embedding Problem**:
Every II_1 -factor with separable predual embeds into some ultrapower $\mathcal{R}^\omega$ of the hyperfinite II_1 -factor $\mathcal{R}$.

In 1993, Kirchberg proved this is equivalent to a number of things.

Kirchberg's Conjectures

Theorem (Kirchberg)

The following are equivalent:

1. $C^*(\mathbb{F}_\infty) \otimes_{\max} C^*(\mathbb{F}_\infty) = C^*(\mathbb{F}_\infty) \otimes_{\min} C^*(\mathbb{F}_\infty)$.
2. $C^*(\mathbb{F}_\infty)$ has the WEP.
3. $C^*(\mathbb{F})$ has WEP for every free group.
4. All C^* -algebras are QWEP.
5. $LLP \Rightarrow WEP$.
6. $C^*(\mathbb{F}_2 \times \mathbb{F}_2)$ is RFD.
7. Connes' Embedding Problem has an affirmative answer.

Reference

Theorem (Kirchberg's Tensor Characterization of WEP/LLP)

Let A and B be C^ -algebras. Then*

- I. A has the LLP $\iff A \otimes_{\max} B(\ell^2) = A \otimes_{\min} B(\ell^2)$,*
 - II. B has the WEP $\iff C^*(\mathbb{F}_\infty) \otimes_{\max} B = C^*(\mathbb{F}_\infty) \otimes_{\min} B$, and*
 - III. A has the LLP and B has the WEP $\Rightarrow A \otimes_{\max} B = A \otimes_{\min} B$.*
- One can replace ℓ^2 with any infinite-dimensional Hilbert space and $\mathbb{F}_\infty$ with any non-abelian free group.*

Kirchberg's Conjectures

Theorem (Kirchberg)

The following are equivalent:

1. $C^*(\mathbb{F}_\infty) \otimes_{\max} C^*(\mathbb{F}_\infty) = C^*(\mathbb{F}_\infty) \otimes_{\min} C^*(\mathbb{F}_\infty)$.
2. $C^*(\mathbb{F}_\infty)$ has the WEP.
3. $C^*(\mathbb{F})$ has WEP for every free group.
4. All C^* -algebras are QWEP.
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RFD

Definition

A C^* -algebra A is **residually finite dimensional (RFD)** if it admits a separating family of finite-dimensional representations, i.e.,

$$A \hookrightarrow \prod M_{n_k}.$$

Theorem (Choi)

$C^*(\mathbb{F}_2)$ is RFD.

Proposition

For discrete groups Γ and Λ , $C^*(\Gamma \times \Lambda) \cong C^*(\Gamma) \otimes_{\max} C^*(\Lambda)$.

Proposition

If A and B are RFD C^* -algebras, then $A \otimes_{\min} B = A \otimes_{\max} B$ iff $A \otimes_{\max} B$ is RFD.

All C^* -algebras are QWEP $\Rightarrow$ [LLP $\Rightarrow$ WEP]

Effros-Haagerup Lifting Theorem

For a C^* -algebra B and $J \triangleleft B$, TFAE

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2. The following sequence is exact for some/any ∞ -dim $\mathcal{H}$

$$0 \rightarrow B(\mathcal{H}) \otimes_{\min} J \rightarrow B(\mathcal{H}) \otimes_{\min} B \rightarrow B(\mathcal{H}) \otimes_{\min} B/J \rightarrow 0.$$

3. $\text{id}_{B/J}$ is locally liftable.

$C^*(\mathbb{F}_\infty)$ WEP $\Rightarrow$ CEP

CEP: Every II_1 -factor (M, τ) with separable predual embeds into some ultrapower $\mathcal{R}^\omega$ of the hyperfinite II_1 -factor $\mathcal{R}$.

Amenable Traces

Theorem (Connes, Kirchberg)

Let A be a separable unital C^ -algebra with a tracial state τ .*

TFAE:

1. τ is amenable.
2. *For some/any faithful representation $A \rightarrow B(\mathcal{H})$, there exists a ucp map $\Psi : B(\mathcal{H}) \rightarrow \pi_\tau(A)''$ extending π_τ .*
3. *There exists a trace-preserving embedding $\pi_\tau(A)'' \subset \mathcal{R}^\omega$ such that the $*$ -homomorphism $\pi_\tau : A \rightarrow \pi_\tau(A)'' \subseteq \mathcal{R}^\omega$ has a ucp lift $A \rightarrow \ell^\infty(\mathcal{R})$.*

CEP $\Rightarrow$ all C^* -algebras are QWEP

Assume every type II_1 -factor with separable predual embeds into some ultrapower of the hyperfinite II_1 -factor $\mathcal{R}$

$$\mathcal{R}^\omega = \frac{\ell^\infty(\mathcal{R})}{\{(x_n) : \lim_{n \rightarrow \omega} \|x_n\|_{2,\tau} = 0\}}.$$

Recall: QWEP passes to rwi subalgebras.

Proposition

For a tracial von Neumann algebra N with von Neumann subalgebra $M \subset N$, there is a conditional expectation $N \rightarrow M$. In particular, $M \subseteq N$ rwi.

Theorem (Popa)

Any tracial von Neumann algebra (M, τ) embeds in a trace preserving way into a II_1 -factor, which is separably acting provided that M is.

Proposition

A von Neumann algebra M is semifinite (no type III summand) iff $M = (\bigcup M_i)''$ for an increasing net of tracial von Neumann algebras.

Proposition (Kirchberg)

Let $\{A_i\}_{i \in \mathcal{I}}$ be an increasing net of C^ -subalgebras in $B(\mathcal{H})$. If A_i is (Q)WEP for every $i \in \mathcal{I}$, then so is $(\bigcup A_i)''$.*

Takesaki's Modular Theory

As a corollary to Takesaki's Duality Theorem and his Structure Theory for Type III von Neumann algebras, we have the following:

Theorem (Takesaki)

For any von Neumann algebra M , the crossed product $M \rtimes_{\alpha} \mathbb{R}$, where α is the modular action, is semifinite.

In particular, M embeds into a semifinite von Neumann algebra N so that there exists a conditional expectation $N \rightarrow M$.

Epilogue: Current goings on

- Tsirelson's Problem
- Very Flexible Stability
- Smith–Ward Problem

Epilogue: Tsirelson's Problem

Exercise

In Kirchberg's conjectures, any discrete group Γ with the LP and $\mathbb{F}_2 \leq \Gamma$ (and RFD for good measure) can replace $\mathbb{F}_\infty$.

In particular, CEP is true iff for any/all $m, n \geq 2$, $(m, n) \neq (2, 2)$

$$C^*(\mathbb{Z}_m^{*n}) \otimes_{\max} C^*(\mathbb{Z}_m^{*n}) = C^*(\mathbb{Z}_m^{*n}) \otimes_{\min} C^*(\mathbb{Z}_m^{*n}).$$

Let's re-write these with PVMs: For $m, n \geq 2$

$$\begin{aligned} C^*(\mathbb{Z}_m^{*n}) &= C_u^* \langle u_1, \dots, u_n \mid 1 = u_x^* u_x = u_x u_x^* = u_k^m, 1 \leq x \leq n \rangle \\ &= C_u^* \langle E_{x,a} \mid E_{x,a} = E_{x,a}^2 = E_{x,a}^*, \sum_{a \in R} E_{x,a} = 1, 1 \leq x \leq n \rangle \end{aligned}$$

Correlation Sets and Tsirelson's Problem

Theorem (Fritz (also Junge, et al.))

$$C_{qs}(m, n) = \{ \{ \rho(E_{x,a} \otimes E_{y,b}) \}_{1 \leq x,y \leq n}^{1 \leq a,b \leq m} \mid \rho \in S(C^*(\mathbb{Z}_m^{*n}) \otimes_{\min} C^*(\mathbb{Z}_m^{*n})) \}$$

$$C_{qc}(m, n) = \{ \{ \rho(E_{x,a} \otimes E_{y,b}) \}_{1 \leq x,y \leq n}^{1 \leq a,b \leq m} \mid \rho \in S(C^*(\mathbb{Z}_m^{*n}) \otimes_{\max} C^*(\mathbb{Z}_m^{*n})) \}$$

Tsirelson's Problem (modern interpretation)

$$C_{qs}(m, n) = C_{qc}(m, n) \text{ for all } m, n.$$

$$\rightsquigarrow \text{CEP} \Rightarrow \text{Tsirelson's Problem.}$$

Theorem (Ozawa)

The converse holds.

Theorem (Ji–Natarajan–Vidick–Wright–Yuen)

$$C_{qs}(m, n) \neq C_{qc}(m, n) \text{ for some } m, n \gg 2.$$

Epilogue: Stability

Classic: If two matrices almost commute, are they close to commuting matrices?

Let $\|\cdot\|_\alpha$ denote the Hilbert-Schmidt $\|\cdot\|_{2, \text{tr}_{k_n}}$ or operator norm.

Definition

For countable discrete Γ , an **approximate morphism** is a sequence of unital maps $\phi_n : \Gamma \rightarrow \mathcal{U}_{k_n}$ such that for all $g, h \in G$

$$\|\varphi_n(gh) - \varphi_n(g)\varphi_n(h)\|_\alpha \rightarrow 0.$$

Definition

Γ is **Hilbert-Schmidt stable**, resp. **operator norm, stable** if for any approximate morphism, there is a sequence of morphisms $\psi_n : \Gamma \rightarrow \mathcal{U}_{k_n}$ such that for all $g \in G$

$$\|\varphi_n(g) - \psi_n(g)\|_\alpha \rightarrow 0.$$

Stability as Lifting

$$\begin{array}{ccc} \text{Approximate} & & \text{Unital } *- \text{homomorphisms} \\ \text{representations} & \longleftrightarrow & \\ \varphi_n : \Gamma \rightarrow \mathcal{U}(k_n) & & \Phi : C^*(\Gamma) \rightarrow \frac{\prod_n M_{k_n}}{\{\|x_n\|_\alpha \rightarrow 0 \text{ (along } \omega)\}} \end{array}$$

Stability says Φ lifts to a
-homomorphism $\Psi : C^(\Gamma) \rightarrow \prod_n M_{k_n}$.

Remark

$\exists$ various weakenings of stability including *(very) flexible stability*.

Theorem (Eckhart–Shulman '23, Fournier-Facio–Willett '26)

Any unital C^ -algebra which is RFD and has LLP is both HS and operator norm very-flexibly stable.*

The Smith–Ward Problem

Definition

The **matricial range** of $T \in B(\mathcal{H})$ is

$$W(T) = \cup_n \{ \varphi(T) \mid \varphi : C^*(T) \rightarrow M_n \text{ ucp} \}.$$

The **essential matricial range** is $W_e(T) = W(q(T))$ where $q : B(\mathcal{H}) \rightarrow B(\mathcal{H})/\mathcal{K}(\mathcal{H})$ is the quotient map.

Smith–Ward Problem (1980)

For all $T \in B(\mathcal{H})$, there exists $K \in \mathcal{K}$ with $W_e(T) = W(T + K)$.

Theorem (Kavruk)

The Smith–Ward Problem has a positive solution iff every 3-dimensional operator system has the LP.

Resolution to the Smith–Ward Problem

This year, building heavily on Samuel Harris' 4-dimensional non-example, Marcel Scherer gave a three-dimensional operator system $\mathcal{S} \subseteq M_4(C_\lambda^*(\mathbb{F}_2))$ without LP.

Smith–Ward problem has a negative solution.

Thanks

for coming along

Correlations

- In quantum physics, a measurement with m possible outcomes can be modeled with a PVM $\{E_1, \dots, E_m\}$.
- Performing n measurements (each with m outcomes) corresponds to n sets of PVMs $\{\{E_{x,a}\}_{1 \leq a \leq m}\}_{1 \leq x \leq n}$
- The probability of obtaining an outcome a when measuring property x on a quantum system in the state $\varphi \in S(B(\mathcal{H}))$ is

$$p(a \mid x) = \varphi(E_{x,a}).$$

- Now we take two independent labs, A and B , each conducting n measurements, each with m possible outcomes.

Definition

For $m, n \geq 2$ a **correlation** is a tuple

$$p = \{p(a, b \mid x, y)\}_{1 \leq x, y \leq n}^{1 \leq a, b \leq m} \in [0, 1]^{m^2 n^2}$$

such that $\sum_{1 \leq a, b \leq m} p(a, b \mid x, y) = 1$.

Correlations

For $m, n \geq 2$, we call a correlation

$$p = \{p(a, b \mid x, y)\}_{1 \leq x, y \leq n}^{1 \leq a, b \leq m} \in [0, 1]^{m^2 n^2}$$

- **quantum (spatial) correlation** if there exist finite-dimensional (arbitrary) Hilbert spaces $\mathcal{H}_A, \mathcal{H}_B$, unit vector $\xi \in \mathcal{H}_B \otimes \mathcal{H}_B$, and PVMs $\{E_{x,a}\} \subseteq B(\mathcal{H}_A), \{F_{y,b}\} \subseteq B(\mathcal{H}_B)$ so that

$$p(a, b \mid x, y) = \langle (E_{x,a} \otimes F_{y,b}) \xi, \xi \rangle.$$

- **quantum commuting correlation** if there exist Hilbert space $\mathcal{H}$, unit vector $\xi \in \mathcal{H}$ and PVMs $\{E_{x,a}\} \in \{F_{y,b}\}' \subseteq B(\mathcal{H})$ so that

$$p(a, b \mid x, y) = \langle E_{x,a} F_{y,b} \xi, \xi \rangle.$$

$$C_q(m, n) = \{\text{all possible quantum correlations for } (m, n)\}$$

$$C_{qs}(m, n) = \{\text{all possible quantum spatial correlations for } (m, n)\}$$

$$C_{qc}(m, n) = \{\text{all possible quantum commuting correlations for } (m, n)\}$$

Very Flexibly Stable

Definition (Becker–Lubotzky '20)

The group is **very flexibly HS**, resp. **operator norm**, **stable** if for any approximate representation $\{\varphi_n : \Gamma \rightarrow \mathcal{U}_{k_n}\}_n$ there is a sequence representations $\{\pi_n : \Gamma \rightarrow \mathcal{U}(\mathbb{C}^{d_n})\}_n$ and isometric inclusions $v_n : \mathbb{C}^{k_n} \rightarrow \mathbb{C}^{d_n}$ so that

$$\|\varphi_n(g) - v_n^* \pi_n(g) v_n\|_\alpha \rightarrow 0$$

where α is the HS or operator norm.

Flexibly stable means $\frac{k_n}{d_n} \rightarrow 1$.

Theorem (Eckhart–Shulman '23, Fournier-Facio–Willett '26)

Any unital C^ -algebra which is RFD and has LLP is both HS and operator norm very-flexibly stable.*

Close to commuting

Theorem (Voiculescu)

There exists sequences of unitary matrices $(U_n), (V_n)_n$ such that $\|[U_n, V_n]\| \rightarrow 0$ but their distance from the set of commuting unitary pairs remains bounded away from zero, i.e., $\mathbb{Z}^2$ is not operator norm stable.

Corollary (Bekka)

Amenable RF groups are very flexibly stable.

Theorem (Lubotzky–Salomon '26)

$\mathbb{Z}^2$ is flexibly stable.

Theorem (Kirchberg)

For any free group $\mathbb{F}$ and Hilbert space $\mathcal{H}$,

$$C^*(\mathbb{F}) \otimes_{\min} B(\mathcal{H}) = C^*(\mathbb{F}) \otimes_{\max} B(\mathcal{H}).$$

Restrict to ℓ^2 and $\mathbb{F}_n$, $n < \infty$ with generators $U_0 = 1, U_1, \dots, U_n$.

Idea: Want $\text{id}_{C^*(\mathbb{F}_n) \odot B(\ell^2)}$ to extend to a $*$ -homomorphism $C^*(\mathbb{F}_n) \otimes_{\min} B(\ell^2) \rightarrow C^*(\mathbb{F}_n) \otimes_{\max} B(\ell^2)$.

Set $X_n = \text{span}\{U_0, \dots, U_n\}$. By Pisier's Linearization Trick, it suffices to extend $\text{id}_{X_n \odot B(\ell^2)}$ to a cc map

$$X_n \otimes_{\min} B(\ell^2) \rightarrow C^*(\mathbb{F}_n) \otimes_{\max} B(\ell^2).$$

We show $\text{id}_{X_n \odot B(\ell^2)}$ is contractive, i.e.,

for $z = \sum U_k \otimes x_k \in X_n \odot B(\ell^2)$, $\|z\|_{\min} = 1 \implies \|z\|_{\max} = 1$.

Lemma

Let $z = \sum_{k=0}^n U_k \otimes x_k \in X_n \otimes_{\min} B(\ell^2)$ with $\|z\|_{\min} = 1$.
Then there exist a_k and b_k in $B(\ell^2)$ for $k = 0, \dots, n$ such that

1. $a_k^* b_k = x_k$ for each k and

2.
$$\sum_{k=0}^n a_k^* a_k = 1 = \sum_{k=0}^n b_k^* b_k.$$

Now for such a z ,

$$\begin{aligned} 1 &= \left\| \sum_{k=0}^{n-1} U_k \otimes x_k \right\|_{\max} = \left\| \sum_{k=0}^{n-1} (1 \otimes a_k)^* (U_k \otimes b_k) \right\|_{\max} \\ &\leq \left\| \sum_{k=0}^{n-1} (1 \otimes a_k)^* (1 \otimes a_k) \right\|_{\max}^{1/2} \left\| \sum_{k=0}^{n-1} (U_k \otimes b_k^*) (U_k \otimes b_k) \right\|_{\max}^{1/2} = 1. \end{aligned}$$

Proof Idea for Lemma

For operator spaces X, Y we have

$$\begin{array}{ccc} X^* \otimes_{\min} Y & \xrightarrow{\text{isometric}} & \text{CB}(X, Y) \\ \sum \varphi_k \otimes y_k & & [x \mapsto \sum \varphi_k(x)y_k] \end{array}$$

$X_n = \text{span}\{U_0, \dots, U_n\} \cong \ell_{n+1}^1 \cong (\ell_{n+1}^\infty)^*$ as operator spaces, so

$$\begin{array}{ccc} X_n \otimes_{\min} B(\ell^2) & \xrightarrow{\cong} & \text{CB}(\ell_{n+1}^\infty, B(\ell^2)) \\ z = \sum U_k \otimes x_k & & T_z((\alpha_k)_{k=0}^\infty) = \sum \alpha_k x_k \end{array}$$

Theorem (Hagerup, Paulsen, Wittstock Stinespring Theorem)

Let $X \subseteq A$ be an operator subspace of a C^* -algebra and $T : X \rightarrow B(\mathcal{H})$ a cc map. Then there exists a Hilbert space $\hat{\mathcal{H}}$, a unital $*$ -homomorphism $\pi : A \rightarrow B(\hat{\mathcal{H}})$, and isometries $V, W : \mathcal{H} \rightarrow \hat{\mathcal{H}}$ such that $T(x) = V^* \pi(x) W$ for every $x \in X$.